

# REPLACEMENT PARTS THROUGH HYSTER: *our value advantage*

Want high quality parts, backed by one of the strongest warranties in the industry along with everyday low pricing? Using replacement parts, available through Hyster® dealers with 4,960 service technicians, will keep your operation up and running.

## ► Availability

- G.A.P. program: 100% parts availability guarantee
- Extensive offering keeps downtime to a minimum – 24/7
- UNISOURCE parts program provides access to over 7.4 million OEM parts and accessories

## ► Quality

- Rigorous parts testing ensures quality performance
- Aftermarket Development Center ensures parts meet Hyster® specifications
- One of the strongest parts warranties in the industry (6 months from date of installation)

## ► Price

- Everyday Low Pricing (ELP)

## ► Delivery

- 2017 YTD overall fill rate of 96.9%
- Estimated dealer inventory: \$75 million
- Same-day local delivery: 85%
- Estimated: \$141 million in inventory (@ C/L) at PDC



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**G.A.P. guarantees if a covered part is not available for customer pickup from your Hyster® lift truck dealer on the day following order placement, it will be provided to you FREE of charge.\***

- **Parts available from your Hyster parts dealer within 24 hours or they are free!\***
- **This guarantee is available to end user/owners of Hyster® trucks. The G.A.P. Program covers current production units. Parts included are "Level 1" parts - parts that are normally required in the first 2 years of operation.**
- **Program available within the contiguous 48 states of the U.S. only.**
- **When ordering ask your dealer to clarify if the part is covered under this program.**
- **Contact your local Hyster truck dealer for complete program description and a listing of the Hyster® parts covered by G.A.P.**

\* The terms, rules and guidelines of the program can be provided by Hyster dealer. See claim form for all rules and requirements. Program may be discontinued, at the sole discretion of Hyster Company, at any time.